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## ERP

### The Dynamics of Supply Chain and Process Management

*ERP: The Dynamics of Supply Chain and Process Management* is a complete updating and expansion of Avraham Shtub's award-winning 1999 text *Enterprise Resource Planning (ERP): The Dynamics of Operations Management*. New chapters, written together with his co-author Reuven Karni, cover enterprise process modeling; design of business processes; a complete revision of the original chapter on the integrated order-fulfillment process using ERP; business process management; business process improvement; and a new appendix on simulating process life cycles: using serious games as teaching aids, along with a complete description of and instructions for using the CD containing MERP™ – a Dynamic Case Study Simulator (DCSS™) from MBE Simulations Ltd.

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2010. 2nd ed. Approx. 295 p. 43 illus. Hardcover; ISBN: 978-0-387-74523-7

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